

YORK-DURHAM APHASIA CENTRE
2009 PROGRAM EVALUATION – WHITBY

OUR MISSION

To **improve communication** and **quality of life** supporting **independence** and **access** to community life for **our clients** and their **caregivers**.



96% Client Participation!

100% clients feel happy to very happy about the YDAC communication program



Feedback & Suggestions from Clients

"It's **easier** to **communicate** with people. You've got so many **different types** of **people**. That's **good**"

"I'm **happy**, that's why I'm here"

"Making the **program** either **longer**, making it **more frequent**"

"More **drawing** for **communication**"

Volunteers say



"**Everyone** at YDAC **Whitby** is exceptionally **empathetic**. They are **creative** and excellent **skilled** at **including** everyone in **decision making**"

77% of the clients feel they have accomplished some/all goals and roles for 2008/09



Suggestions from Caregivers

"**Practical** and **enjoyable exercises** to be done at **home**"

"What would make the **program better**? To have it **more** than one **day** a week"

YDAC staff will use all the feedback to make the program better in the future. Thank you for your participation!

